



SpectrumVoIP™

Overview



**WE HELP YOU
IMPROVE
COMMUNICATIONS**

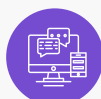
The word on the street.

Why do Companies Choose SpectrumVoIP

SpectrumVoIP, Inc. is an award-winning global provider of cloud unified communications. Our flagship product is our cloud-based, "hosted" phone system which delivers the most extensive and feature-rich telecommunication platform available.

Our cloud-based communications and collaboration platform offers much more than traditional office phone systems. Our Everything Plan includes a comprehensive set of business capabilities that unify voice, video, team messaging and collaboration, SMS, conferencing and online meetings, contact center, and fax.

SpectrumVoIP Features



Stratus Web Portal



Unlimited Support



Unlimited Training



Text and Chat



Video Collaboration



Mobile Integration



Conference Bridges



E-Fax

Win with SpectrumVoIP

SpectrumVoIP has perfected the "white glove treatment" that every customer gets when signing up for service. We believe that if the customer is setup and installed right in the beginning, the support burden is lower, and the customer satisfaction is higher. It's much easier to invest in the customers onboarding experience upfront, than having to piece it together later.



About Us



15 Years
Providing Hosted
VoIP Service



Over 120,000
Happy Clients
Using Our Service



Privately Owned
and Operated in
Plano, TX (HQ)



Service in
50 States and
15 Countries

Enterprise Class Service | Small Business Price

State of the Art Equipment



YEALINK T43U



YEALINK T46U



YEALINK CP 960



YEALINK T53W



YEALINK T54W



POLY WX 411

SpectrumVoIP — We Invented Unlimited

THE UNLIMITED PACKAGE

- Rollover Lines
- Domestic Local & Long Distance
- Training
- Support
- Features
- Auto Attendants

VOICE FEATURES

- Unlimited Calling Local & Long Distance
- Click to Call
- Conference Bridges
- Call Forwarding (manual or programmed auto)
- Call Monitoring, Coaching and Join
- Call Recording (full auto or selective)
- Call Center Queuing
- Caller ID Name & Number
- Company Directory
- Dial by Name Directory
- Page & Intercom
- Three (3) or Four (4) Digit Dialing (Global)
- DID's
- Voicemail
- Virtual Receptionist
- Text Enabled DIDs Supporting SMS
- Presence Monitoring with any US Area Code
- Message / Music on Hold (Customizable)

MOBILITY FEATURES

- Find Me / Follow Me
- Conference Bridges
- Voicemail to Email Notification
- Mobile Application
- Cell Phone Integration

STABILITY FEATURES

- CRM Integration "Screen Popping"
- Fax to Email
- Simultaneous Ring
- Softphone
- Prioritized Voice (QOS) w / Router
- Automatic Rerouting in case of power failure
- LTE Failover
- Call Redundancy

MANAGEMENT FEATURES

- Stratus Admin Portal
- Stratus User Portal
- Call Logs
- Call Recording
- Call History
- Call Center Reporting



Stratus**MEETING**
Powered By **SpectrumVoIP™**

START HERE.
BE EVERYWHERE.



Goodbye Zoom Charges

StratusMEETING is an HD video conferencing and screen sharing solution. You can host video conference calls and share content while collaborating with anyone from anywhere. It is a browser driven video conferencing solution accessed through your Stratus portal.

Built for modern teams

Join video meetings whenever and wherever! All you need is a computer, a Chrome browser, and internet — Now you can connect with 25 users and an unlimited number of dial-in participants.



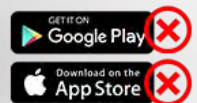


StratusMOBILE

BIG TIME MOBILE OFFICE SOLUTIONS

For today's
remote workforce.

- Call and Text Recording
- NO APP Required
- Cellular Failover with AT&T and T-Mobile



Take your work further

Smart-phones are designed for far more than basic connectivity for apps like Email and Calendar. Now you can leverage the device as a TRUE mobile desk-phone. With effortless team collaboration on Stratus and comprehensive field service management with StratusMOBILE. These tools can provide your business with a smarter way to engage customers through a true mobile desk phone experience.

01 No APP

No APP needed to maintain your business identity. Simply use the native mobile-phone dialer, text and caller ID features.

02 Call Recording

All calls from the mobile-phone can be recorded in Stratus as with any desk-phone.

03 Texting

Use the native texting app on the smart-phone to showcase your business identity to customers.

04 Call Reporting

All activity from the mobile-phone can be documented in Stratus as with any desk-phone.

05 Smart Roaming

The mobile-phone can smart-roam between AT&T and T-Mobile Networks, maintaining a steady and reliable connection.

06 Group Conference

Join group audio conference calls through the smartphones native dealer.



Our Process

01 Account Set-up

1. Documents are signed and approved
2. Account is assigned to a Project Manager

03 Scheduling

1. Verify project details
2. Finalize install date & time
3. Affirm expectations

05 Porting

1. Number review
2. Request porting
3. Confirm FOC (Fair Order Commitment)
4. FOC (Number ports to SpectrumVoIP)

02 Meet Your Project Manager

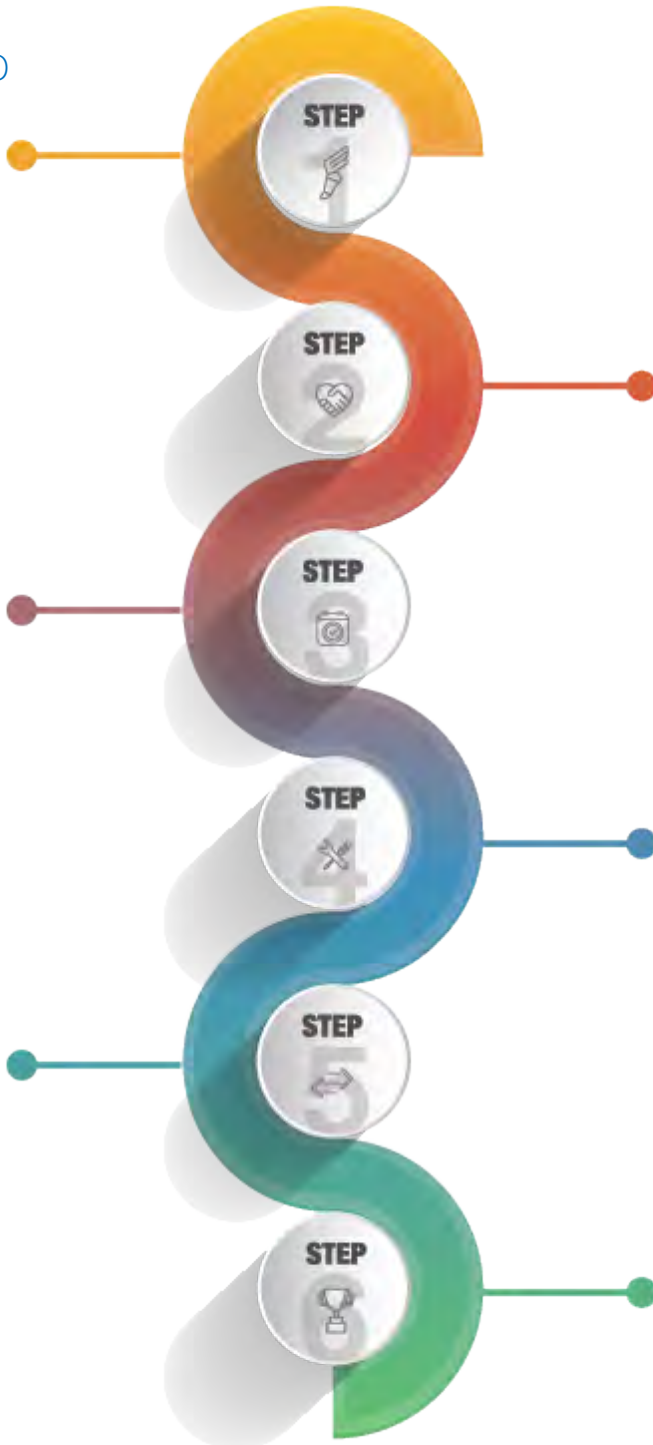
1. First touch phone call
2. Order new internet
3. Complete project checklist

04 Installation

1. Install equipment
2. Setup and training

06 Account Completion

1. Customer service call to verify completion
2. Finalize all paperwork
3. Customer signs delivery and acceptance form
4. Billing & SSO is setup for customer





Customer Experience

Technical Support

- Dial **HELP (4357)** on your phone or support@SpectrumVoIP.com
- 24/7 Technical support located in Dallas, Texas
- 1st tier support for all your employees from minor voicemail changes to changing an auto-attendant
- Technical engineer for in-depth troubleshooting
- Ability to create reports and wallboards
- Assist with equipment warranty

Training Team

- Free Webinar training anytime for anyone
- Technical Portal training for IT department
- Video Tutorials and Training Books available
- Additional support and insight at <https://spectrumVoIP.com> and Support tab



Customer Success Team

- Available at **469-429-2500**, Option 1
- Ongoing assistance thru the lifecycle of your contract
- Billing team available to answer questions
- Portal access for billing and visibility to your account
- Review services and assist with changes
- Provide insight to new technology available





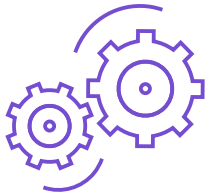
Our Solution at a Glance

All-Inclusive Cloud Communications and Collaboration System



- Integrated voice, fax, conferencing, video meetings and instant messaging. Unified communication delivers collaboration for every employee in every location.
- Best-in-class on-boarding solution
- Unifies the way employees, customers, and partners communicate with one another
- Designed for mobile and remote workforce
- Enterprise-grade reliability, guaranteed quality of service, and security with best-in-class security encryption standards
- Simple per-user pricing; no separate maintenance and support contracts
- Low Total Cost of Ownership (TCO) and savings on Capital Expenditure (CAPEX)

Ease Of Management



- Manage all offices and users with a single easy-to-use interface from anywhere, including mobile devices
- Enjoy complete administrative control, self-service capabilities for users, and reduced dependence on service providers
- We provide quick, simple, system setup and user activation
- Scales as your business grows

Open Platform



- Over 100 ready-to-use integrations with business cloud apps, including Microsoft Office 365™, Salesforce®, ServiceNow®, Zendesk®, Google G Suite and more.
- Developer platform with open APIs and SDKs to enhance business workflows with custom



Global Availability



- Deploy and manage a single solution globally
- Instantly provision and activate employees in countries with local capabilities
- Number availability in over 80 countries for local business presence
- Bi-lingual technical support

SpectrumVoIP Next Steps

01 Join the Winning Team

We hope the information provided, establishes a better understanding of the services and features SpectrumVoIP has to offer. Cost savings and the added value of unlimited features,

unlimited training, unlimited technical support and the simple onboarding process. These are just a few of the things that separate us from the competition. Our customers couldn't be happier with our service, attention to detail and the value of making phone systems easy to manage. We appreciate you for taking time to read more about SpectrumVoIP we look forward to adding you to our happy family of satisfied customers.



Meggan S.

★★★★★ 11 months ago

Best phone service bar none! SpectrumVOIP offers every feature you could possibly need for an unbelievably low price that will have you asking yourself why you didn't have their service sooner. Their project manager Brock S. went above and beyond to assist in getting our system up and running . Great customer service from the initial call to the final install.

Take your business further with SpectrumVoIP.



To find out more information on topics related or outside the scope of this document. Contact your sales manager or call us at 972-312-0388 or email us sales@spectrumvoip.com